

This Privacy Policy applies to personal data IDZOR TECHNOLOGIES CO., LTD ("IDZOR TECHNOLOGIES") and its group of companies, collects through this website shadowwalk.net, software products, and mobile applications. Below are highlights of our personal data handling practices.

Privacy Policy Highlights

1. Information We Collect

We collect your information from the following sources:

- (i) information you give us when you fill out forms, such as during online purchases, customer service inquiries and surveys;
- (ii) information from other sources, such as companies that help us to update our records; and
- (iii) information that we collect automatically when you visit our website, such as information about your browser settings and other information collected through cookies.

2. How We Use and Disclose Your Information

- (i) We use your information to provide products and services and to manage our business operations. For example, we use your information in order to fill your orders, answer your inquiries, authenticate you when you sign into online services, prevent loss and fraud, and analyze our business operations and website performance.
- (ii) We use your information for marketing and promotional purposes, including with our promotional partners.
- (iii) We combine all the information we collect other than information relating to your browsing history.
- (iv) We share information with our affiliates who may be outside of our headquarters and may be subject to laws that are different from those of our headquarters.
- (v) We use third parties to assist us in our operations. We may share your information with these third parties in order to provide services to you such as invoicing.

3. Your Rights

- (i) IDZOR TECHNOLOGIES allows you to change your communication preferences with respect to e-mail newsletters and notifications of special offers and products.
- (ii) You may also choose to withdraw your consent from further use of your information by IDZOR TECHNOLOGIES. We may, however, retain information about your previous transactions for audit purposes, to ensure the integrity of our data and to fulfill legal requirements.

4. How to Contact Us

If you have a privacy question or concern, you could contact us at <https://shadowwalk.net/contact-us> or send an email to: sales@idzortech.com

Detailed Privacy Policy

5. About Us

This website <https://shadowwalk.net> is operated by IDZOR TECHNOLOGIES. We are

headquartered at Room 1519, 15th Floor, Building 1, No. 666 Jinfu Road, Jinniu District, Chengdu City, Sichuan, China.

We have appointed a Data Protection Officer who is accountable for our personal data handling practices. Our Data Protection Officer is Mr. Zhiyong Li. If you have a question or complaint about our personal data handling practices, please contact us using our web form using the following link: <https://shadowwalk.net/contact-us>

In this Privacy Policy, the terms “we”, “our” and “us” mean IDZOR TECHNOLOGIES.

6. Effective Date and Scope

This Privacy Policy is effective as of 9th, May 2026.

This Privacy Policy governs our practices with respect to personal data we collect through shadowwalk.net and all affiliated products and international websites and applications.

7. What Personal Information Do We Collect?

Personal information refers to data that can identify you or can be combined with other details by us, our service providers, or affiliates to identify you. This may include your name, surname, email address, home address, phone number, location data, internet protocol (IP) address, cookie ID, image, and potentially other details like your age or income when linked to you. Personal information can also include data related to your interactions with us, such as whether you’ve opened our promotional emails or how you’ve used our website, provided we can associate that data with you.

We collect personal information from you in several ways, such as when you:

- Create an account
- Make a purchase
- Enter a contest or promotion
- Communicate with us via web forms for requests or questions
- Submit a product review
- Participate in a survey
- Provide other personal information through communication

For instance, when you submit a support request on our website, we ask for your full name and other identifying details to process your ticket. We will also request contact information to ship products either to you or to a recipient you designate.

We may also gather personal information from other sources. For example, shipping companies may inform us about the delivery status of items we’ve shipped. We may receive information from credit reference agencies, which helps us enhance, personalize, and improve our services to you. Additionally, we may acquire personal data from marketing or promotional companies with whom you’ve shared your details, and to whom you’ve consented to share your data with us.

If you provide us with personal information on behalf of someone else, you confirm that the other person has authorized you to act on their behalf and has agreed to:

- Grant consent for the processing of their personal data
- Receive data protection notices on their behalf
- Authorize the international transfer of their personal data

- Consent to the processing of their personal data

8. How Do We Use Your Personal Information?

We use your personal information for a variety of purposes related to providing products and services, as well as managing our business operations. Some examples include:

- Registering your account
- Authenticating you when you log in
- Processing and fulfilling your requests for products and services
- Communicating with you about your requests
- Administering contests and promotions you participate in
- Recommending products and services based on your inferred interests
- Posting your product reviews
- Customizing our websites and content to your preferences
- Improving our services
- Addressing customer service issues or managing product recalls/warranty services
- Protecting the security and integrity of our websites and business operations

We retain your information only for as long as necessary to fulfill the purposes for which it was collected, or as required by law. We also have a records retention and destruction policy to securely delete data when it is no longer needed.

9. Monitoring and Recording Communications

We may monitor and record communications, such as phone calls and emails, with you for purposes like quality assurance, training, fraud prevention, and compliance.

10. Cookies

When you use our website, we may gather information about you through internet access logs, cookies, and other technical methods. "Cookies" are small text files placed on your device that collect data about internet activity and user behavior. These cookies help us track your usage of the website and monitor activity for data processing purposes.

For example, we may monitor:

- The number of times you visit our website or any affiliated sites
- Which pages you visit
- Traffic and location data
- The domain name of your internet service provider

This information helps us build user profiles and improve our services. Some of this data is aggregated or statistical, so we are unable to identify you individually.

Certain cookies are essential for parts of the site to function properly and may already be set. You can delete or block cookies, but please note that doing so may affect the functionality of certain site features. For more details, please refer to our website's cookie policy.

11. Personalized Offers and Web Analytics

We collect certain personal information automatically when you visit our website to

enhance your experience and improve our services. This information includes your referral source, browser type, operating system version, language preferences, and your Internet Protocol (IP) address. Additionally, we collect data on how you interact with our website, such as pages visited and the duration of your visits.

This data is used for the following purposes:

- To ensure our website functions properly and displays correctly based on your device and location (using IP addresses);
- To analyze the frequency of visits and user navigation patterns, allowing us to detect potential issues, improve the user experience, and understand which products or services may interest you;
- To suggest additional products or services based on your browsing activity, ensuring our recommendations are relevant;
- To track whether promotional emails you receive are opened, and whether you inquire about specific products or services, allowing us to infer potential interests for future marketing.

We process this data on the basis of our legitimate interest in improving the functionality of our website, personalizing your experience, and enhancing our offerings.

12. Your Ad Choices: Interest-Based Advertising

We use cookies and similar technologies, such as pixel tags, to track your browsing activity across our website and other websites, enabling us to serve personalized advertisements to you. These advertisements may be tailored based on your interests, as inferred from your previous visits to our website. This is known as “interest-based advertising.”

The cookies and pixel tags placed by our advertising partners are generally active for a limited time (up to 90 days) and are used to display relevant ads to you across the internet. You can opt-out of receiving interest-based advertisements by sending an email to sales@idzortech.com

Please note that opting out of interest-based advertising will not remove all advertisements from your browsing experience; you may still see generic ads that are not tailored to your interests. Furthermore, opting out will not stop us from customizing offers or other website features based on your interactions with us, unless you choose to block cookies. If you block cookies, certain website functions, including the shopping cart, may not work as expected because we rely on cookies to recognize you during the checkout process.

13. Children and Minors

Our website and the services we provide are not intended for use by children under the age of 13. We do not knowingly collect, process, or store personal information from children under the age of 13. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete that information as soon as possible.

Furthermore, we do not permit minors—defined as individuals who have not reached the age of majority in their jurisdiction—to create accounts, make purchases, or participate

in contests or promotions.

14. Disclosure of Your Personal Information

We may share your personal information with trusted third parties, including service providers and corporate affiliates, who assist us in operating our business and providing services to you. For example, we may share your shipping address with third-party shipping companies to fulfill your order.

We ensure that these third parties are bound by confidentiality obligations and are only permitted to process your personal information as necessary to provide services to us. These third parties are prohibited from using or disclosing your personal information for any purpose other than those directly related to the services they provide on our behalf, unless we or they obtain your explicit consent.

We may also disclose your personal information if it is necessary to pursue debt collection, to investigate potential breaches of law, or when required by applicable laws, regulations, or legal processes. This may include complying with legal obligations of China or other foreign jurisdictions.

15. Law Enforcement Requests

We may disclose your personal information without your knowledge or consent if we are required to do so by law. This may occur if we receive a court order, subpoena, warrant, or other legal request from a competent authority, such as a court, regulator, or law enforcement agency, to compel disclosure.

In the event of a request from law enforcement authorities in the course of an investigation, we will require the agency to obtain the appropriate legal order, such as a subpoena or warrant, unless the disclosure is urgent and necessary to prevent imminent harm, such as serious bodily injury or substantial damage to property.

If we receive a written request from law enforcement authorities with proper jurisdiction, we will cooperate by providing the requested personal information as required by law.

16. Data Security

We are committed to protecting your personal data using appropriate technical and organizational measures. These measures are designed to help safeguard the security, integrity, and confidentiality of your personal information.

However, please be aware that, while we strive to maintain the highest levels of security, no method of transmitting or storing data over the internet is fully secure. As such, we cannot guarantee the absolute security of any personal information transmitted to or from our website. If you have specific concerns about the security of your information, we encourage you to contact us directly.

17. International Data Transfers

(i) Given the global nature of our service infrastructure and supplier network, your personal information may be transferred to, processed in, or stored at the following locations:

- **Service Providers:** Certain technical and operational support services are provided by IDZOR TECHNOLOGIES located in the People's Republic of China

- **Server Infrastructure:** Core data storage and processing facilities are situated in the French Republic

Accordingly, your personal data may be transferred between these jurisdictions as necessary for service delivery, optimization, and business operations.

(ii) We require all service providers and corporate affiliates to implement appropriate technical and organizational measures to protect your personal information, including:

- Data transfer agreements incorporating EU Commission Standard Contractual Clauses (SCCs) where applicable
- ISO 27001 certified information security management systems
- End-to-end encryption in transit (TLS 1.3) and encryption at rest (AES-256)
- Jurisdiction-Specific Protections

(iii) Depending on your location, the following legal frameworks apply to international transfers of your data:

- For users in the European Economic Area, United Kingdom, and Adequacy-Jurisdictions:

Transfers outside your jurisdiction are governed by the EU Commission's Standard Contractual Clauses or equivalent mechanisms approved under the General Data Protection Regulation (GDPR) and UK GDPR, ensuring that your privacy rights and the level of protection afforded under these regulations are maintained.

- For users in all other jurisdictions:

We implement appropriate safeguards based on the data protection laws applicable in your location, which may include adequacy decisions, contractual clauses, binding corporate rules, or other legally recognized transfer mechanisms.

(iv) Irrespective of where your data is stored or processed, you retain the following rights under applicable law:

- Right to access, rectify, and erase your personal data
- Right to restrict or object to processing
- Right to data portability
- Right to lodge complaints with competent data protection supervisory authorities.

18. Retention of Personal Data

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, including providing you with products and services, completing transactions you have requested, and meeting essential business or legal requirements such as compliance with our legal obligations, the resolution of disputes, and the enforcement of our agreements. Because retention needs may vary depending on the type of information and the context in which it is collected, retention periods may differ accordingly. Once your personal data is no longer required for these purposes, it will be securely deleted, anonymized, or destroyed.

19. Your Privacy Rights

i) Right of Access

You have the right to request access to your personal information that we hold. If you wish to obtain a copy of your information in a structured, commonly used, and machine-readable format, you may:

- Email or write to us (see 'How to Access, Modify, or Complain About Your Personal Information' below)
- Provide sufficient proof of your identity
- Specify the information you want to receive, including any relevant account or reference numbers

Where permitted by law, we may charge a reasonable fee if your request requires us to provide information in a format different from the original.

ii) Right to Rectification

You have the right to request the correction of any inaccurate or incomplete personal data we hold about you, free of charge. To do so, please:

- Email or write to us (see 'How to Access, Modify, or Complain About Your Personal Information' below)
- Provide information sufficient to identify you (such as your account number, username, or registration details)
- Indicate the specific information that is incorrect and provide the correct details

iii) Right to Erasure ("Right to be Forgotten") and Objection to Direct Marketing

You may request that we erase your personal data or stop processing your information for direct marketing purposes at any time. To exercise this right, please:

- Email or write to us (see 'How to Access, Modify, or Complain About Your Personal Information?' below), or send an email to sales@idzortech.com (please allow up to ten (10) working days for your request to take effect)
- Provide proof of your identity
- Specify how you wish us to contact you in the future, if at all

Please note that we may be required to retain certain information for audit purposes or to comply with our legal obligations.

20. How to Access, Modify, or Complain About Your Personal Information

If you have an account with us, you can access and update your personal information directly by logging into your account. For questions or concerns about other personal information we may hold, or for assistance with accessing, modifying, or deleting your information, you may contact us by:

- Using the contact form on our website
- Sending an email to our Data Protection Officer at lizhiyong@idzor.net
- Writing to us at:
- IDZOR TECHNOLOGIES., Room 1519, 15th Floor, Building 1, No. 666 Jinfu Road, Jinniu District, Chengdu City, Sichuan, China

Under the General Data Protection Regulation (GDPR), you also have the right to lodge a complaint with a supervisory authority, particularly in the European Union (or European Economic Area) country where you work, normally reside, or where you believe your data protection rights have been violated.

21. How We Protect Your Personal Information

We implement appropriate administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, theft, or misuse. Access to your personal information is limited to employees, contractors, and service providers who require it for legitimate business purposes and who are subject to confidentiality obligations. Access controls include password protection and role-based access permissions.

All data processing activities are conducted in accordance with our security policies, and staff receive regular training on their privacy and security responsibilities. We also require our affiliates and third-party service providers to implement comparable security measures when handling your personal information.

We maintain procedures to detect, investigate, and respond to any suspected personal data breaches. Where required by law, we will notify affected individuals and the relevant supervisory authorities of any data breach that may compromise your rights and freedoms.

While we take reasonable steps to protect your data, no security system is completely foolproof. Transmission of data over the Internet carries inherent risks, and we cannot guarantee absolute security. If you consider your information particularly sensitive, please use discretion before transmitting data through our website.

22. Links to Third-Party Websites and Social Network Plug-Ins

Our website may contain links to external websites or social networking platforms (such as Facebook, LinkedIn, Twitter, and YouTube) for your convenience and information. These third-party sites operate independently from us and have their own privacy policies and practices. We are not responsible for the content, privacy standards, or practices of these external sites. Your use of such sites is at your own risk, and we recommend reviewing their privacy policies before sharing personal information.

If you connect your account or interact with our site using a social network plug-in, we may receive certain information from your social network account, as permitted by the platform's terms and your privacy settings. You can manage or revoke these permissions through your social network account at any time.

For more information about how social networks handle your data, please refer to the privacy policy of the relevant platform.

23. Notice to Persons Outside of China

This Privacy Policy is designed to provide clear and accessible information about how we collect, use, and protect your personal information. In some instances, a summarized version of this Privacy Policy may be presented for ease of understanding, with hyperlinks to more detailed information where applicable. The manner in which information is presented may vary depending on the format and features of the website.

24. Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, legal requirements, or for other operational reasons. Any changes will be

posted on this page, and the most recent version will apply each time you access our website. We encourage you to review this Privacy Policy regularly to stay informed about our privacy practices.